

Chatterbox induction questionnaire autumn 2024

1. Were you happy with your child's settling in period? **100% yes**

Comments as written by parents:

- Yes, excellent AP took to it a lot, better than anticipated and usually can't wait to go to Chatterbox
- Yes I am happy with my child's settling in period
- Yes very happy, all members of staff made both me and my little girl feel very welcome and safe. I think it was a great idea to let me come with her for the first few sessions because it helped us both build trust and I was not worried about leaving her for the first time.
- Yes
- Yes, he settled in really well
- Yes it went really well
- Yes
- Plenty of opportunity was given for someone to stay with JB until he felt comfortable to be left

2. Has your child settled into nursery? **100% yes**

Comment as written by parents:

- Yes
- Yes he has
- Yes she loves going and tells me and all her family about what she has been doing
- Yes
- Yes
- Yes he is very happy
- Yes
- JB has settled in well to nursery, although it took him some time to be himself

3. Have you found the staff to be supportive and approachable? **100% yes**

Comments as written by parents:

- 100% especially with everything going on this year in both the kids and my life. Always have been super helpful
- Yes very supportive
- Definitely, my daughter talks about all the teachers and what conversations they have with her during the session. Also they were very supportive and helpful when my daughter was unwell.
- Yes
- Yes
- The staff are very friendly and helpful
- Yes
- Staff have always been supportive and approachable, extremely supportive with behaviour issues

4. Have you found the nursery to be a welcoming and friendly place?
100% yes

Comments as written by parents:

- Yes
- Definitely we are always greeted with a smile when we arrive
- Yes
- Yes
- Yes it is very welcoming and friendly
- Yes
- All staff are friendly
- Yes

5. Does your child enjoy coming to nursery? **100% yes**

Comments as written by parents:

- Loves it
- JB enjoys his time at nursery
- Yes
- He enjoys coming to nursery a lot
- Yes
- Yes
- Yes she is a bit reluctant on the morning of her first session of the week but she is happy when I collect her
- Yes he does

6. Does your child feel safe at nursery? **100% yes**

Comments as written by parents:

- Yes
- Yes
- Yes
- Yes
- He feels very safe
- Yes
- JB feels safe at nursery and knows he can go to the ladies if he has any issues
- Yes

7. Do you feel your child is well looked after at The Chatterbox Club
100% yes

Comments as written by parents:

- Yes
- Is well looked after at the Chatterbox Club
- Yes
- He is very looked after
- Yes
- Yes
- Yes always clean and fed/watered when I collect her
- Yes

8. If you have had any concerns during the settling period, has the nursery responded well to your concerns? **100% yes**

Comments as written by parents:

- Yes very well and adapted to his needs
- No concern
- Yes
- Had no concerns
- Yes they did as I said and helped him to settle in nursery
- No concerns
- Was difficult to find any concerns! Was always told what she was doing and how well she was doing it compared to at home.

9. Do you feel the nursery is well led and managed? **100% yes**

Comments as written by parents:

- Yes
- Yes I like the different zones/activities for her to try
- Yes
- Yes
- The nursery is very well run and very interactive with parents
- Yes
- From our experience it appears to be
- Yes
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10. Would you recommend The Chatterbox Club to family and friends? **100% yes**

Comments as written by parents:

- Especially to children who enjoy outdoor play but not to anybody who needs a nursery for school holidays
- I have sent both my children to Chatterbox and like how they encourage my children to be confident while providing a safe environment

11. Can you suggest ways in which we could further develop?

Comments as written by parents:

- Only thing I would suggest is maybe some kind of buddy scheme where new children are paired with someone confident and settled so they have a buddy to play with and show them what to do
- So far all good, very helpful and supportive and always help when you need
- Keep doing what you're doing!