

## End of Year Questionnaire 2024

### 1. Has your child enjoyed their time at Basnett Street?

Excellent 86%  
Good 14%  
Satisfactory   
Poor

Comments:

Yes, she has loved making friends.  
She loves to spend time at nursery.  
The nursery have been very accommodating and helped my children enjoy their time.  
My child has gained confidence.  
He enjoyed coming in every morning and loves all the teachers.  
My child has enjoyed the retreat and his needs are met through the provision.  
My child is sad in the holidays and weekends when nursery is closed.  
Yes, she will miss her friends and Kiran so much.  
Thank you for giving Ayeza a good experience and helping her grow into a young girl.

### 2. Do you feel your child has been well looked after and has been kept safe in the nursery?

Excellent 89%  
Good 11%  
Satisfactory   
Poor

Comments:

Yes, I can trust the adults and think she's been looked after.  
Excellent safeguarding procedures in place.  
All staff are very good and gentle

### 3. Are you happy with your child's progress? Do you feel your child's progress has been shared with you?

Excellent 68%  
Good 25%  
Satisfactory 7%  
Poor

Comments:

Yes, I enjoyed the parent meetings. Keyworkers are always available to communicate any concerns.  
The teacher has informed me when my child has learnt anything new.  
Ayub's progress since joining has been immense.  
Suzanne has been wonderful.  
Parents evenings are informative and more recently both children have advanced a lot.

4. **Do you feel your child has been taught well and is ready for the next step of their education?**

Excellent 72%  
Good 14%  
Satisfactory 14%  
Poor

Comments:

He is ready for school now.  
He is very excited to start school.  
She's been taught well.  
He loves the different term reading book and he learns something new every term.

5. **As Parents/Carers, do you feel you have been involved in your child's learning?**

Excellent 68%  
Good 25%  
Satisfactory 7%  
Poor

Comments:

Newsletters are informative and I am able to communicate with staff at the end of the day.  
I enjoy the days I can come in and visit the kids.

6. **Have you been happy with the provision available to your child?**

Excellent 75%  
Good 25%  
Satisfactory   
Poor

Comments:

My daughter was at the nursery full-time. I am very happy with the support available.  
Amazing provision for the children.

7. **Have you found the staff to be supportive in dealing with any worries or concerns?**

Excellent 86%  
Good 14%  
Satisfactory   
Poor

Comments:

She's really comfortable talking to the teachers.  
The staff are very supportive and helpful.  
All staff are available to communicate any concerns and also to discuss progress made by my son during the session.  
Always happy to go above and beyond.  
Kiran, Vicky and Mehvish have been amazing dealing with any of our worries and concerns. Thank you ladies!  
Staff have been excellent in keeping him calm and safe.

8. **Do you feel the nursery is well led and managed?**

Excellent	86%
Good	11%
Satisfactory	3%
Poor	<input type="checkbox"/>

Comments:  
It's an amazing team.

9. **Have you found the nursery to be a welcoming and friendly place?**

Yes	100%
No	<input type="checkbox"/>

Comments:  
The staff are amazing and so welcoming when you arrive at nursery.  
Friendly smiles at all times.  
Always a smiley face at the door.

10. **If your child accessed The Lunch Club, have you found this service to be useful?**

Yes	39%
No	4%
n/a	57%

Comments:  
The teachers support my child during lunch club. They inform me about what they have eaten and enjoyed.

11. **Would you recommend Basnett Street to family and friends?**

Yes	100%
No	<input type="checkbox"/>

Comments:  
A very lovely nursery, well-organised and very welcoming.  
I have already told my sister about the amazing and friendly staff and her son is starting in September.  
Would definitely recommend Basnett to friends.  
I was happy with this nursery from day one and my son loved it and so did I. Clean, large and very welcoming.

12. **Can you suggest ways in which we could further develop?**

Comments:

More stay and plays. I feel like there wasn't as many as last year.

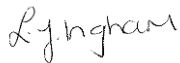
Would love to get more insight into what she does at nursery. Everything has been amazing so far.

Miss not having the leaving nursery book with all pictures and work in

Many thanks for your continued support, your responses are of great value in helping us to maintain and improve our Nursery.

We have very much enjoyed working with your family and wish you all the very best for the future.

**Please can you return this form by Friday 28<sup>th</sup> June 2024.**



Lindsay Ingham  
Headteacher